

AN AUDIENCE WITH... TERMS AND CONDITIONS

1. These terms and conditions relate to the 'An Audience With...' series of events scheduled for Friday 1st August 2025, Friday 8th August 2025, Friday 15th August 2025, Friday 22nd August 2025 and Friday 29th August 2025 (collectively the **"Event"** and each individually known as an **"Event"**). The Event is run by Warner Bros. Studios Leavesden Limited (**"WBSL" or "Warner"**), takes place at Warner Bros. Studio Tour London, Studio Tour Dr, Leavesden, Watford WD25 7LR (the **"Venue"**) and is intended for guests 12 years of age and older.
2. These terms and conditions are in addition to the [WBSL Terms and Conditions](#) and [Privacy Policy](#) and together set out all the terms and conditions that relate to the Event (together the **"Terms"**). Please read these Terms carefully, in particular terms relating to health and safety at the Venue, before buying a ticket for the Event (**"Ticket"**). By buying a Ticket, you agree to be bound by the Terms.
3. Save where we have otherwise authorised, tickets may only be purchased from the Venue's website (www.wbstudiotour.co.uk/an-audience-with), from the Venue's visitor services team on 0800 640 4550.
4. Tickets for the Event shall be available to purchase in the general Ticket release on **10th June 2025 from 10am GMT**.
5. Two hundred (**200**) Tickets in total are available for purchase for each Event. All Tickets shall be sold on a first-come first-served basis.
6. One (1) Gold Ticket costs two hundred and twenty pounds sterling (£220). One (1) Silver Ticket costs one hundred and ninety five pounds sterling (£195). One (1) Bronze Ticket costs one hundred and sixty five pounds sterling (£165). One (1) Ticket permits one (1) guest to attend the Event. When purchasing tickets, the purchasers must specify whether they wish to attend on **either Friday 1st August 2025, Friday 8th August 2025, Friday 15th August 2025, Friday 22nd August 2025 and Friday 29th August 2025**. Purchasers may purchase multiple Tickets up to a total maximum of nine (9) Tickets for each evening of the Event.
7. Carer Tickets are also available at a cost of one hundred pounds sterling (£100). Five (5) Carer Tickets will be held for each evening of the Event. Carer Tickets must be purchased over the phone via the Venue's visitor services team at 0800 640 4550.
8. Once acquired, whether by purchase or on a complimentary basis, Tickets are non-refundable, non-transferable and void if altered. Tickets that Warner reasonably suspects have been transferred or altered shall not be honoured. Tickets are not for resale. Any such resale shall have the effect of rendering that Ticket void.
9. Only Tickets purchased directly from WBSL or WBSL's authorised sellers are valid for admission.

10. Tickets for the Event are inclusive of everything stated in the event description (www.wbstudiotour.co.uk/an-audience-with) but do not include anything not listed above, including without limitation, accommodation or spending money.
11. Following purchase of Tickets, guests shall be contacted via email requesting that they provide any dietary requirements. Dietary requirements, which Warner will use reasonable efforts to satisfy, must be communicated by email using the following address: events@wbstudiotour.co.uk.
12. Please note that it is Warner's policy to refuse to serve alcohol to anyone under the age of eighteen (18). At any time during the Event, Warner staff and security shall have the right to ask guests to produce valid proof of age identification. Warner may refuse to serve alcoholic drinks to any guest who fails to prove that they are eighteen (18) years of age or over and/or who appears to be intoxicated.
13. Guests shall not be allowed to take alcohol outside of the Venue.
14. Warner reserves the right to immediately remove any guest without liability or compensation who fails to comply with the Terms.
15. Personal items left in the Venue's cloakroom or elsewhere at the Venue are left at the owners' discretion and risk.
16. Warner and its affiliated and/or associated companies, agents, partners and/or other third parties authorised by Warner (together, **"Warner Partners"**) may create motion pictures, still photographs and/or sound recordings of Guests (**"Content"**) during the Event at the Venue.
17. By attending the Event, guests confirm that they grant and assign to Warner all rights (including, without limitation, present and future copyright, performance property rights and all neighbouring rights (including so-called authors' rights)) in and to the Content and give Warner and/or Warner Partners all consents necessary for the reproduction, exhibition, transmission, broadcast and exploitation of the Content throughout the world in perpetuity and by any and all means and in any and all media now existing or in the future created or discovered, without payment or acknowledgement. The rights shall include, but not be limited to, the right for Warner and/or Warner Partners to use the Content (including, any dubbed, edited, altered and/or adapted versions of the Content) with or independent of other images, for commercial and/or non-commercial purposes (including, by way of example only, in publications, exhibitions, advertising, promotional and marketing materials and online). Guests also agree to unconditionally and irrevocably waive (or otherwise assign to Warner) the benefits of any provision of law known as "moral rights" in so far as permissible and acknowledge that Warner does not undertake or guarantee that there shall be any use of or other exploitation of the Content.
18. Warner shall have the right to display signs in and around the Venue to remind guests that filming may take place during the Event.

19. A shuttle bus shall be in operation to transfer guests between Watford Junction railway station and the Venue. Transfer via the shuttle bus is a complimentary service for guests. Event confirmation email needs to be shown when boarding the shuttle bus. The first service shall begin at 6pm each evening of the Event and a return shuttle bus will be on standby at the Venue for any guests that need to return to Watford Junction railway station. All guests must have exited the Venue by midnight. Guests using the shuttle bus will be responsible for their own transport to connect with/after drop-off from the shuttle bus. For those guests who do not wish to use the shuttle bus service, they shall be responsible for their own transport to and from the Venue.
20. Warner will take reasonable care to ensure that the Event is as described in these Terms. However, events may occur that make the Event taking place impractical or inappropriate due to unforeseen circumstances or reasons beyond the control of Warner, including but not limited to the unavailability of any talent listed as participating in the Event. In such a situation, and with prior notice to the Ticket Holder when practical, Warner may vary or amend one or both evenings of the Event to provide a reasonable alternative, or cancel or postpone one or both evenings of the Event, as a result of which Warner and/or Warner Partners shall not be held liable.