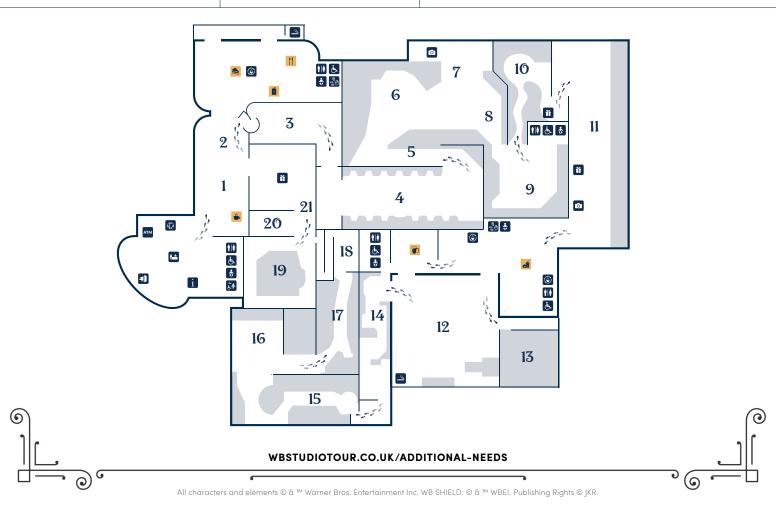
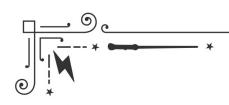


## **AUTISM AND VISITOR SUPPORT GUIDE**

The Studio Tour is laid out as follows:

## **FACILITIES ENHANCE YOUR VISIT** THE STUDIO TOUR **Digital Guides** Entrance / Exit 12 The Backlot Hub Shop Lobby **Tour Entrance Backlot Stage Green Screen Experience Toilets Experience Corridor** 14 **Creature Effects Disabled Toilets** The Great Hall 15 **Gringotts Baby Change FOOD & DRINK Filmmakers** 16 The Vaults **Information Desk Interior Sets** 17 **Diagon Alley Hub Café Changing Places** Quidditch 18 **Art Department** Frog Café **Sensory Room** 8 SFX & VFX 19 **Model Room Food Hall ATM Machine** 20 **Ministry of Magic Wand Room** The Hogwarts Table **Water Refill Stations Forbidden Forest** 21 Tour End **Backlot Café Smoking Area** Platform 9 3/4 **Butterbeer Bar**











- The floor and lighting levels change in certain areas, and sometimes can get busy.
- Just speak to a member of staff if you need help, they will be in uniform.
- Sometimes it can be noisy. We have ear defenders you can collect from the Information Desk to use during your visit.
- The Studio Tour has two Sensory Rooms which can be used as a quiet space. Please ask one of our staff members to escort you if required.



 Sunflower lanyards and Sensory Support Bags are available to collect from the Ticket Windows or Information Desk on arrival.



- There are toilets throughout the Studio Tour: in the Lobby, Food Hall, next to the Forbidden Forest, in the Backlot Café and just before the Creatures Workshop. Just look out for the signs.
- Hand dryers are used, and they make a loud noise.



 You can complete an Activity Passport as you go through the Studio Tour - look out for the stamp stations and the Golden Snitches.



During our features there may be additional elements added to the Studio Tour. Please speak to a member of staff on the day, or contact our Visitor Services Team prior to your visit for more information.



## YOUR JOURNEY GUIDE THROUGH WARNER BROS. STUDIO TOUR LONDON - THE MAKING OF HARRY POTTER



- Cars, buses and coaches bring people to the Studio Tour.
- There are three chess pieces outside.
- You may need to collect tickets from our Ticket Window. There may be a short queue here.



- Tickets will be scanned as you enter the building, which will make a beeping noise.
- You will walk through security where your bag will be searched, and you will pass through a scanning arch.







- You will enter our Lobby. Here you will find our Information Desk and Cloakroom.
   Digital Guides can also be purchased or collected here.
- You can pick up your Activity Passport here, just speak to a member of staff.
- It could be quite busy and noisy.

- Through the sliding doors you will enter our Hub.
  There is music playing in this area and see the effects change on the images along the wall.
- There is a Ukrainian Ironbelly dragon above the carpet. Remember she is not real.
- On the far right is the entrance to the Studio Tour. You may have to wait in a queue.







- Through the entrance corridor there are photo opportunities, and you will get to see the Cupboard Under the Stairs.
- You will hear music playing and the lighting is low throughout this section.
- You will then enter our pre-hold area.
- Visitors gather in here before they enter the first part of our guided sequence.
- It may be crowded and a little loud in our entrance corridor. If you do not feel comfortable, please speak to the nearest member of staff.
   They will be happy to help.



- You will enter the Holding Room, which can fit up to 150 people standing. It may be a bit loud in here.
- There is a screen opposite you with portraits on.
  The doors behind you will close, the portraits will start talking and the lights will dim.
- A staff member will interact with the portraits and introduce you to the Studio Tour. Watch out for a few recognisable faces.
- The doors will open in front of you at the end of the introduction.



- Next you will be led into our Cinema.
- The lights will turn off when everyone is in their seat.
- Another short film will play. Actors Daniel Radcliffe, Rupert Grint and Emma Watson (Harry Potter, Ron Weasley and Hermione Granger) will appear on-screen and welcome you to the Studio Tour.
- At the end of the film the screen lifts to reveal the next part of the Studio Tour.







- You will see the doors to the Great Hall appear.
- An Interactor will welcome you to Hogwarts and open the doors.
- It may be crowded as you walk in.
- You will need to leave the Great Hall when asked but you can go back in once the next group has entered.



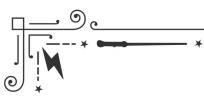
- Next you will find the interior sets.
- You will see the Gryffindor common room,
  Dumbledore's Office, the Potions classroom and Hagrid's Hut among other sets.



- Sometimes there are a lot of visitors walking around this area.
- You will not get to go past the barriers.











- You will now go into our green screen area, where you can ride a broomstick for a video and photograph opportunity. The broomstick will not move. There may be a gueue here.
- Next you will experience our special effects area
- You will see a moving section of the Knight Bus. There may be some sudden noises or movements.







- Welcome to the Forbidden Forest.
- Strobe lighting effects are used in this area to create thunder and lightning.
- There is a spongy floor through the Forbidden Forest.
- Buckbeak may bow as you walk past.
- Go left if you want to see Aragog or right to avoid the animatronic spiders. Remember they are not real.
- The spiders move but they will not get near you.
- There is a shop at the end of the Forbidden Forest, which may be open subject to availability.



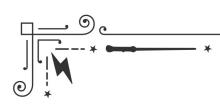




- Next is the Hogwarts Express on Platform 9 3/4.
- The train will not move but it does whistle and blow smoke sometimes.
- You can walk through the Hogwarts Express but there may be a queue. It is quite narrow inside.
- There is an accessible carriage at the end of the Hogwarts Express if you do not want to board it.
- Once you come off the train you can have your photo taken in an interactive carriage. Look out the green screen window as the Hogwarts Express travels to Hogwarts.
- You might see a Chocolate Frog or a Dementor on the screen. Your seat may vibrate a little.
- There is also a shop on Platform 9 ¾, which sells exclusive merchandise that you won't find in the main shop.













- You are now over halfway through the Studio Tour.
- The next room is our Backlot Café and Butterbeer Bar where you can buy Butterbeer and Butterbeer ice-cream.
- It may be noisy when busy, and there may be a queue for food and drink.
- If you do not want to eat you can go straight through to the Backlot.







- Next is the Backlot. This area is outside so you may want to bring your coat if it is cold.
- If you have brought your own picnic, you can eat it in the Backlot.
- Here you can take a photo with the Knight Bus, walk across Hogwarts Bridge, visit Professor Sprout's greenhouse or sit on Hagrid's Motorbike.
- You can also walk through Privet Drive. You may hear sound effects at regular intervals.



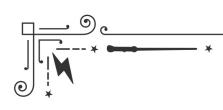




- You will also be able to walk through Professor Sprout's greenhouse.
- This area contains lots of magical plants, they may move, but nothing will touch you.
- You will also be able to stop and pull out a Mandrake at the interactive station.
- This area may be noisy with the shrill cries from the Mandrakes.













- Next you go back inside to visit the Creature Effects Workshop.
- Here you will see masks and animatronics of the creatures and goblins from Harry Potter film series.
- Some of them move and there is a video telling you about how they were made.
- Look out for Dobby, Buckbeak, Mandrakes and Aragog.
- You can also make Dobby move on the screen just stand on the black square.







- Continuing from the Creature Effects workshop you will enter the Gallery of goblins on your way to Gringotts Wizarding Bank.
- There is a blue lighting effect in the Gallery of goblins.
- Gringotts Wizarding Bank has a marble floor.
- Look out for the goblin models counting the Galleons.
- After Gringotts Wizarding Bank you will enter a dimly lit area. You will get to see the vault cart and even a few treasures in this section.
- There is a photo opportunity here.
- Music plays throughout this section and it can get quite noisy. You may even hear some thudding from next door.







- Next you will visit Destroyed Gringotts.
- It may be loud in here and possibly a little scary. It is important to know that none of the creatures at the Studio Tour are real.
- It can be smoky in here and there are fire and wind effects used. The lighting will change to red.
- If you are frightened, you can walk straight through the archway opposite you and into Diagon Alley.











- Next is Diagon Alley.
- The pavement is cobbled here and on an incline.
- You will not be able to enter the shops.
- Look out for Ollivander's and Weasleys' Wizarding Wheezes.







- After Diagon Alley you enter the Art Department.
- This area can get busy.

• Here you will see sketches, paintings and white card models of your favourite Harry Potter sets and characters.







- You are nearly at the end now. The next stop is the Hogwarts castle model.
- You will make you way around the model on a downward slope.
- · The lights may change from light to dark and music will be playing in this section.
- There are touch screens around the model that show you how it was made.







- Next is the Wand room.
- It looks like the interior Olivander's and displays more than 4000 wand boxes with names of the cast and crew who worked on the Harry Potter film series.
- And finally, you will pass through the Studio Tour Shop, where it can sometimes get noisy and crowded.
- You will exit through the Hub and Lobby, where the Studio Tour finishes.



We hope you enjoy your visit to Warner Bros. Studio Tour London – The Making of Harry Potter.